

Table 75. Cross-strait postal delivery and number of telephone incoming and outgoing volume

Pieces, Calls, Minutes

| Year | Correspondence | | | Telephone | | | |
|------|----------------|----------------------------|----------------------------|-------------|-------------|-------------|---------------|
| | Total | From Taiwan to Mainland | From Mainland to Taiwan | Incoming | | Outgoing | |
| | | | | Calls | Minutes | Calls | Minutes |
| 1989 | 10 681 100 | 4 553 936 | 6 127 164 | 767 606 | 2 938 639 | 730 351 | 3 074 102 |
| 1991 | 15 197 609 | 6 109 466 | 9 088 143 | 8 025 958 | 26 257 083 | 8 719 209 | 26 989 763 |
| 2001 | 12 630 660 | 5 004 283 | 7 626 377 | 114 970 716 | 321 953 043 | 154 668 202 | 509 835 107 |
| 2006 | 12 486 723 | 5 985 106 | 6 501 617 | 358 902 498 | 875 980 140 | 350 297 538 | 1 505 975 668 |
| 2011 | 8 575 531 | 3 597 429 | 4 978 102 | 171 584 037 | 470 973 044 | 393 344 578 | 1 364 127 550 |
| 2013 | 8 582 875 | 4 181 431 | 4 401 444 | 150 690 749 | 353 651 437 | 275 674 467 | 873 445 344 |
| 2014 | 8 692 880 | 4 643 922 | 4 048 958 | 161 446 245 | 310 080 038 | 286 519 406 | 794 238 649 |
| 2015 | 7 719 788 | 4 248 171 | 3 471 617 | 125 738 404 | 247 510 228 | 212 922 279 | 616 522 122 |
| 2016 | 6 851 716 | 3 699 181 | 3 152 535 | 71 952 515 | 181 607 130 | 169 657 521 | 427 881 509 |
| 2017 | 6 203 437 | 3 245 651 | 2 957 786 | 63 494 475 | 153 076 379 | 77 095 260 | 256 130 803 |
| 2018 | 5 019 817 | 2 976 347 | 2 043 470 | 48 738 692 | 120 017 680 | 51 490 736 | 173 182 518 |
| 2019 | 4 465 869 | 2 912 190 | 1 553 679 | 37 599 903 | 98 089 132 | 35 337 764 | 116 327 956 |
| 2020 | 3 249 498 | 2 187 251 | 1 062 247 | 16 393 916 | 37 667 957 | 32 321 280 | 80 932 517 |
| 2021 | 3 127 020 | 2 054 532 | 1 072 488 | 12 133 725 | 25 849 194 | 21 806 803 | 56 065 499 |
| 2022 | 2 666 973 | 1 820 058 | 846 915 | 15 117 195 | 21 986 369 | 25 187 929 | 45 611 891 |

Note: The Ordinary Correspondence Posted to Mainland is operated from Apr. 18, 1988, and the Ordinary Correspondence Delivered from Mainland is operated from Mar. 19, 1988. Besides, the Registered Correspondence between Taiwan and Mainland are posted and delivered from June 1, 1993.

Source: 1. Ministry of Transportation and Communications
2. National Communications Commission